

Changes to FlexRide Late Night App (as of 8/26/24)

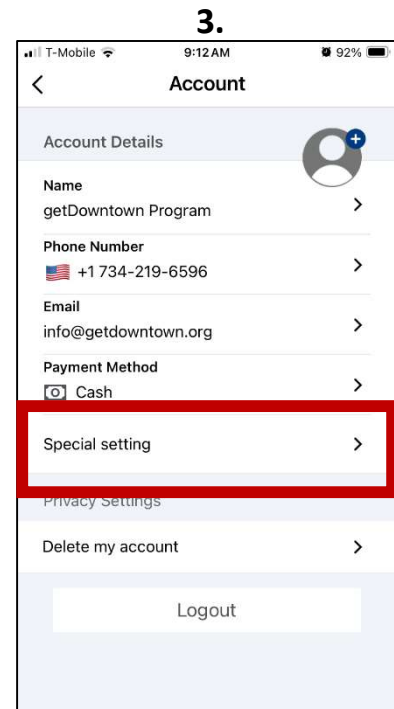
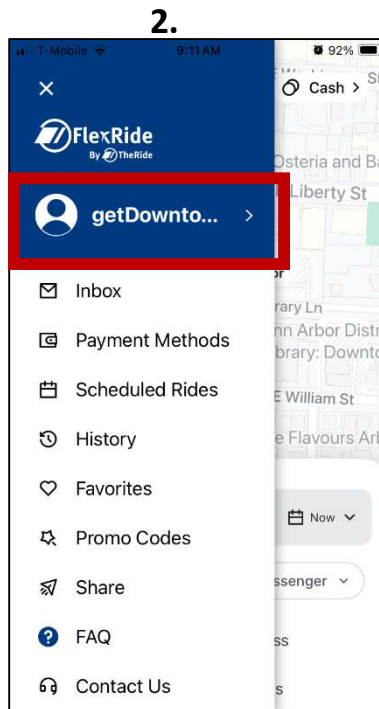
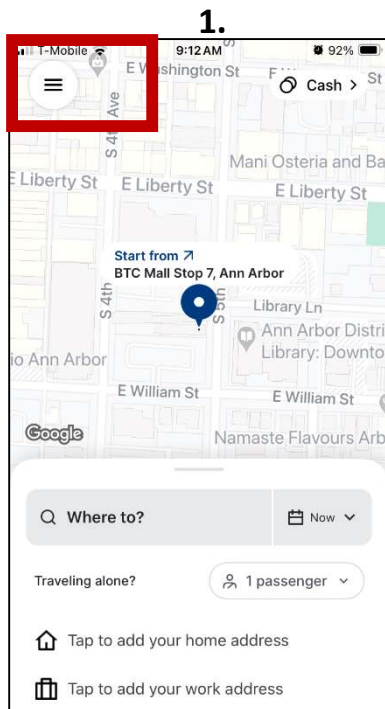
There is a new vendor operating the FlexRide Late Night and Holiday service on behalf of TheRide beginning Monday Aug. 26, 2024. The phone number for booking trips remains 734-528-5432. However, there is a new app to book services; search for “FlexRide by TheRide” for [iOS](#) or [Android](#) devices.

Importantly, **go!pass users with the new app will need to change their settings** once they’ve downloaded the app to get the discounted rate on the service. Details on how to change the settings for the discount are below. Please remember to bring and show your valid go!pass to the vehicle driver to board a discounted ride. FlexRide vehicle drivers will not be able to change the fare at the start of the ride if the rider has not updated their profile.

The app changes also apply for the FlexRide East in Ypsilanti Township and FlexRide West service in Pittsfield Township. Find more info on these services at MyFlexRide.org.

Steps to change settings

1. After opening the app, navigate to the account menu.
2. Click on your name to find your account settings.
3. Select the menu for “Special setting”



A JOINT PARTNERSHIP OF

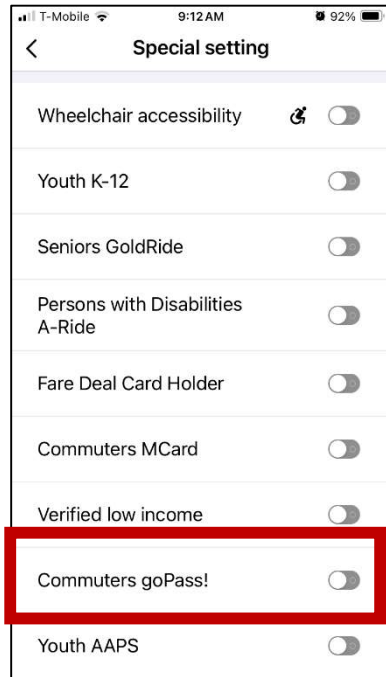


328 S. Fifth Avenue
Ann Arbor, MI 48104

734-219-6596
getDowntown.org

4. Toggle on the option for go!pass commuters.
5. You settings will be saved for future rides. Remember to bring and show your go!pass to get the discounted rate.

4.



5.

